



## Group Dental Insurance Plan for Members of IEEE Underwritten by MetLife

### FAQs for Group Dental Plan Participants:

**Q:** I applied for the IEEE-sponsored dental insurance and am paying my premiums. What do I do now to start utilizing this benefit?

**A:** *Notify your dentist that you participate in MetLife's PDP. Your dentist can easily verify information about your coverage through a toll-free automated Computer Voice Response system. 1-877-MET-DDS9 (638-3379)*

**Q:** Why didn't I get a dental insurance card in the mail?

**A:** *MetLife does NOT use insurance identification cards. But, for your reference, you can print the card below so that your contact numbers are handy. The card is not proof of coverage.*

**Q:** I don't currently have a provider. How do I find out which dentists are in the MetLife network?

**A:** *Call 1-800-474-PDP1 (7371) or visit [www.metlife.com/dental](http://www.metlife.com/dental).*

**Q:** What if I have a question about my claim?

**A:** *Call 1-800-ASK-4MET (275-4638).*

**Q:** Mercer Consumer is billing me. Who is Mercer?

**A:** *This plan is administered by Mercer Consumer. If you would like to contact the plan administrator, please call 1-800-493-IEEE (4333).*

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In CA d/b/a Mercer Health & Benefits Insurance Services LLC

### IEEE-sponsored Dental Insurance Plan Underwritten by MetLife

Member Name: \_\_\_\_\_

#### Looking for a participating PDP Dentist?

Call 1-800-474-PDP1 or visit [www.metlife.com/dental](http://www.metlife.com/dental)

#### Have a claim or benefit question?

Call 1-800-ASK-4MET

This card is not a guarantee of coverage or eligibility.