

Print a Temporary Medical Plan ID Card from “My Account” at itdr.com!

Need a copy of your Trust Hartford Medical Plan ID card? No problem! Simply go to the Trust website at itdr.com, log into “My Account,” and follow the steps below.

- After you log in to My Account, you will see the “My Account Summary” page (shown below) with your Mercer certificate information listed on the left hand side.

INSURANCE TRUST
for Delta Retirees

MERCER

Home Services & Forms My Profile Sign Out

My Account Summary

Below are the plans that you are currently enrolled in. For more information, click on the certificate number for the plan. If you have an upcoming premium payment, the amount and the due date appear in the right hand columns. If you have any questions, please call 1-877-325-7265, option 1 from 7:30 AM to 8 PM Central Time.

Please Note
Any payment made within the last 3 business days may not be reflected. If a payment was recently made to the account, please disregard the amount due.
If you recently enrolled in or changed your coverages, the new information will not be displayed in this section until the changes are reflected in your billing.

Quick Help
Questions or Assistance
For questions or assistance while using this website, please call 1-877-325-7265, option 1 from 7:30 AM to 8 PM Central Time.
[What if I do not see one of my active certificates?](#)
[Why hasn't my latest payment been applied to my certificate?](#)
[What is the amount due?](#)

My Products

Certificate Number	Product Type	Participant Name	Status	Amount Due	Premium Due Date	Temporary Medical ID Card
30999XXXXXX	MULTIPLE PRODUCTS	SMITH, JOE	Active	\$197.39	04/01/2015	<input type="button" value="Print ID Card"/>

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- Under the “Temporary Medical ID Card” heading, located on the right hand side of the My Account Summary page, click the “Print ID Card” button. A copy of your Hartford Medical Plan ID card will open in a new window.
- To print the copy of your Hartford Medical Plan ID card, right click on the card and select “Print”.

For assistance:



Call the Trust’s Retiree Service Center (Mercer) at 1-877-325-7265, Option 1 (7:30 a.m. to 8:00 p.m. CST, M-F)



Email thetrust.service@mercer.com (response within 48 hours, weekdays)