

# Caltech

How to set up your benefits mobile app





### How to set up your benefits mobile app







Download the app from your phone's online store

III Verizon 🗢	11:53 AM	<b>2</b>	
Username			
Password	Face ID		
		we	



9
4

#### 2 Select "New User? Find your account"

• Must have an email address on file

📶 Verizon 奈	11:53 AM	ö 🔳		
		Ø		
	BENEFITS			
Username				
Password				
E	NABLE TOUCH ID			
FORGOT U	SERNAME OR PASS	WORD?		
	RESOURCES			
New U	ser? Find your accou	unt		
		U	Jex	
FORGOT U	SERNAME OR PASS RESOURCES ser? Find your accou	word?	IJeX®	





### 3 Complete required fields

#### • Select "Next"

First Name*			
Jenny			
Last Name*			
Sample			
Zip Code*			
00000			
OEmployee ID*	00 – 0 OR	000	
Cancel		Next	



#### 4 Enter the temporary password in the required field

• Select "Next"

Verify User
Secure One-Time Password
A one-time password was sent to your email address.
One-Time Password: *
If you do not receive an email, please contact your administrator.
*Required
Next
© WEX Health Inc. 2004-2022. All rights reserved. Powered by WEX Health
Wex



5

## Set up security questions in the required fields

• Select "Next"

Please enter an answer to any 5 security que to complete your user setup. To keep your information secure, you will be asked to ansu question to complete sensitive actions withir portal such as resetting a forgotten passwort "Required View All Select a question	estions wer a n the d.	
Select a question		
	] *	
*****		
View		
What is the first name of your first grade teacher?	].	
*****	ĺ	
View	5	
What is the last name of your first boyfriend or girlfriend?	]*	
*****		
View		
What is the name of the band you liked most during college?	]*	
***		
View		
What is the name of the college you went to?	)*	
****	1	
View		



6

### Enter desired username and password in the required fields

• Select "Next"



7

### You'll receive a confirmation message

• Select "Done"

Password Updated	
You have successfully updated your password.	
© WEX Health Inc. 2004-2020. All rights reserved. Powered by WEX Health	
	nex

### **Contact Participant Services**

Our Participant Services team is available Monday through Friday, from 6 a.m. to 9 p.m. CT, except holidays.



