



Compass Accident Insurance

Benefits at a glance

Affordable insurance that can help you pay for the out-of-pocket costs you may experience after an accident.

For the employees of:

Baystate Health

Have you ever dislocated a joint or gotten a deep cut? How about something more severe, like a concussion or broken bone? Most of us have experienced an accident that needed medical attention as least once in our lives. Accident Insurance can help relieve some of the financial stress that goes along with an accidental injury.

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What is Accident Insurance?

Accident Insurance pays you benefits for specific injuries and events resulting from a covered accident that occurs on or after your coverage effective date. The benefit amount depends on the type of injury and care received. You have the option to elect Accident Insurance to meet your needs. Accident Insurance is a limited benefit policy. It is not health insurance and does not satisfy the requirement of minimum essential coverage under the Affordable Care Act.

Other features of Accident Insurance include:

- **Guaranteed issue:** No medical questions or tests are required for coverage.
- **Flexible:** You can use the benefit payments for any purpose you like.
- **Payroll deductions:** Premiums are paid through convenient payroll deductions.
- **Portable:** If you leave your current employer, you can take your coverage with you.

How can Accident Insurance help?

Below are a few examples of how your Accident Insurance benefits could be used:

- Medical expenses, such as deductibles and copays
- Home healthcare costs
- Lost income due to lost time at work
- Everyday expenses like utilities and groceries

Who is eligible for Accident Insurance?

- **You**—all active employees:
 - All Baystate and Baycare Employees working a minimum of 16 hours per week
 - BVNAH Employees working a minimum of 15 hours per week
- **Your spouse***— under age 70. Coverage is available only if employee coverage is elected.
- **Your children**— to age 26. Coverage is available only if employee coverage is elected.

*The use of "spouse" in this document means a person insured as a spouse as described in the certificate of insurance or rider. Please contact your employer for more information.

When is my coverage effective?

The effective date of coverage is the date you are eligible to begin filing claims. The injury must occur on or after the coverage effective date.

2017 Open Enrollment

- Your coverage becomes effective on January 1, 2018, following the election of coverage. Coverage for your spouse and/or children becomes effective on the same date as your coverage.

New Hires

- Coverage becomes effective at 12:01 AM on the latest of the following:
 - First of the following month after you complete your enrollment.
 - The first day of the month following the date you return to active employment, if you are not in active employment when your coverage would otherwise become effective.
- Coverage for your spouse and/or children becomes effective on the same date as your coverage.

What accident benefits are available?

The following list is a summary of the benefits provided by Accident Insurance. You may be required to seek care for your injury within a set amount of time. Note that there may be some variations by state. For a list of standard exclusions and limitations, go to the end of this document. For a complete description of your available benefits, exclusions and limitations, see your certificate of insurance and any riders.

| Event | Benefit |
|--|------------------------------|
| Accident hospital care | |
| Surgery open abdominal, thoracic | \$1,200 |
| Surgery exploratory or without repair | \$175 |
| Blood, plasma, platelets | \$600 |
| Hospital admission | \$2,000 |
| Hospital confinement per day, up to 365 days | \$375 |
| Critical care unit confinement per day, up to 15 days | \$600 |
| Rehabilitation facility confinement per day, up to 90 days | \$200 |
| Coma duration of 14 or more days | \$17,000 |
| Transportation per trip, up to 3 per accident | \$750 |
| Lodging per day, up to 30 days | \$180 |
| Family care per child per day, up to 45 days | \$25 |
| Accident care | |
| Initial doctor visit | \$90 |
| Urgent care facility treatment | \$225 |
| Emergency room treatment | \$225 |
| Ground ambulance | \$360 |
| Air ambulance | \$1,500 |
| Follow-up doctor treatment | \$90 |
| Chiropractic treatment up to 6 per accident | \$45 |
| Medical equipment | \$120 |
| Physical or occupational therapy up to 6 per accident | \$45 |
| Speech therapy up to 6 per accident | \$45 |
| Prosthetic device (one) | \$750 |
| Prosthetic device (two or more) | \$1,200 |
| Major diagnostic exam | \$240 |
| Outpatient surgery (1 per accident) | \$225 |
| X-ray | \$45 |
| Common injuries | |
| Burns second degree, at least 36% of the body | \$1,250 |
| Burns 3rd degree, at least 9 but less than 35 square inches of the body | \$7,500 |
| Burns 3rd degree, 35 or more square inches of the body | \$15,000 |
| Skin grafts | 25% of the burn benefit |
| Emergency dental work | \$350 crown, \$90 extraction |
| Eye injury removal of foreign object | \$100 |
| Eye injury surgery | \$350 |
| Torn knee cartilage surgery with no repair or if cartilage is shaved | \$225 |
| Torn knee cartilage surgical repair | \$800 |
| Laceration ¹ treated no sutures | \$30 |
| Laceration ¹ sutures up to 2" | \$60 |
| Laceration ¹ sutures 2" – 6" | \$240 |
| Laceration ¹ sutures over 6" | \$480 |
| Ruptured disk surgical repair | \$800 |

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| | |
|---|--|
| Tendon/ligament/rotator cuff exploratory arthroscopic surgery with no repair | \$425 |
| Tendon/ligament/rotator cuff one, surgical repair | \$825 |
| Tendon/ligament/rotator cuff two or more, surgical repair | \$1,225 |
| Concussion | \$225 |
| Paralysis - paraplegia | \$16,000 |
| Paralysis - quadriplegia | \$24,000 |
| Dislocations | Closed/open reduction² |
| Hip joint | \$3,850/\$7,700 |
| Knee | \$2,400/\$4,800 |
| Ankle or foot bone(s) other than toes | \$1,500/\$3,000 |
| Shoulder | \$1,600/\$3,200 |
| Elbow | \$1,100/\$2,200 |
| Wrist | \$1,100/\$2,200 |
| Finger/toe | \$275/\$550 |
| Hand bone(s) other than fingers | \$1,100/\$2,200 |
| Lower jaw | \$1,100/\$2,200 |
| Collarbone | \$1,100/\$2,200 |
| Partial dislocations | 25% of the closed reduction amount |
| Fractures | Closed/open reduction³ |
| Hip | \$3,000/\$6,000 |
| Leg | \$2,500/\$5,000 |
| Ankle | \$1,800/\$3,600 |
| Kneecap | \$1,800/\$3,600 |
| Foot excluding toes, heel | \$1,800/\$3,600 |
| Upper arm | \$2,100/\$4,200 |
| Forearm, hand, wrist except fingers | \$1,800/\$3,600 |
| Finger, toe | \$240/\$480 |
| Vertebral body | \$3,360/\$6,720 |
| Vertebral processes | \$1,440/\$2,880 |
| Pelvis except coccyx | \$3,200/\$6,400 |
| Coccyx | \$400/\$800 |
| Bones of face except nose | \$1,200/\$2,400 |
| Nose | \$600/\$1,200 |
| Upper jaw | \$1,500/\$3,000 |
| Lower jaw | \$1,440/\$2,880 |
| Collarbone | \$1,440/\$2,880 |
| Rib or ribs | \$400/\$800 |
| Skull – simple except bones of face | \$1,400/\$2,800 |
| Skull – depressed except bones of face | \$3,000/\$6,000 |
| Sternum | \$360/\$720 |
| Shoulder blade | \$1,800/\$3,600 |
| Chip fractures | 25% of the closed reduction amount |

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¹ Laceration benefits are a total of all lacerations per accident.

² Closed Reduction of Dislocation = Non-surgical reduction of a completely separated joint. Open Reduction of Dislocation = Surgical reduction of a completely separated joint.

³ Closed Reduction of Fracture = Non-surgical. Open Reduction of Fracture = Surgical.

Meet John

John works full-time while raising two energetic children and playing in a summer softball league. While sliding into home base, he broke his ankle and tore his ACL. Fortunately, the accident didn't break John's bank account - and the family vacation was saved.

Benefits paid by John's Accident Insurance

| | Out-of-Pocket Costs | Accident Insurance Benefit |
|---|---------------------|----------------------------|
| Urgent care facility treatment | \$400 | \$225 |
| X-ray and MRI | \$300 | \$285 |
| Tendon/ligament/rotator cuff surgery | \$1,000 | \$825 |
| Broken ankle, closed reduction | \$1,500 | \$1,500 |
| Medical equipment | \$150 | \$120 |
| Follow-up doctor visit | \$125 | \$90 |
| Physical therapy (6 sessions) | \$300 | \$270 |
| Total | \$3,775 | \$3,315 |

This is an example of how coverage could work. The amounts shown are an example only. Actual costs/results may vary.

What does my Accident Insurance include?

The benefits listed below are included with your Accident Insurance coverage. For a list of standard exclusions and limitations, please refer to the end of this document. For a complete description of your available benefits, exclusions and limitations, see your certificate of insurance and any riders.

- **Health System Benefit:** If the services for your covered accident are provided at a facility that is owned by your employer/organization, the Accident Hospital Care, Accident Care or Common Injuries benefit will be increased by 25%, to a maximum additional benefit of \$1000.
 - If your spouse or children are covered for Accident Insurance, their coverage includes this benefit.
 - This benefit only applies to the events in the table above. It does not apply to any of the additional benefits/coverage outlined in this section.
- **Wellness Benefit:** This provides an annual benefit payment if you complete a health screening test. You may only receive a benefit payment once per year, even if you complete multiple health screening tests.
 - Examples of health screening tests include but are not limited to: Pap test, serum cholesterol test for HDL and LDL levels, mammography, colonoscopy, and stress test on bicycle or treadmill.
 - The annual benefit amount is \$100 for completing a health screening test.
 - If your spouse or children are covered for Accident Insurance, they are also covered for the Wellness Benefit. Your spouse's benefit amount is also \$100. The benefit for child coverage is 50% (\$50) of your wellness benefit amount per child with an annual maximum of \$200 for all children.

What optional benefits are available?

You may choose to include the optional benefits below with your Accident Insurance coverage. For a list of standard exclusions and limitations, please refer to the end of this document. For a complete description of your available benefits, exclusions and limitations, see your certificate of insurance and any riders.

- **Spouse* Accident Insurance:** If you have coverage on yourself, you may enroll your spouse, as long as your spouse is under age 70 and is not covered under your employer's plan as an employee.
 - Your spouse will be covered for the same Accident benefits as you are.
 - Guaranteed issue: No medical questions or tests are required for coverage.

*The use of "spouse" in this form means a person insured as a spouse as described in the certificate of insurance or rider. Please contact your employer for more information.

- **Children's** Accident Insurance:** If you have coverage on yourself, your natural children, stepchildren, adopted children or children for whom you are a legal guardian are eligible to be covered under your employer's plan, up to the age of 26.
 - Your children will be covered for the same Accident benefits as you are.
 - Guaranteed issue: No medical questions or tests are required for coverage.
 - One premium amount covers all of your eligible children.
 - If both you and your spouse are covered under your employer's plan as an employee, then only one, but not both, may cover the same children for Accident Insurance. If the parent who is covering the children stops being insured as an employee, then the other parent may apply for children's coverage.

**The definition of "child" may vary by state. Please contact your employer for more information.

How much does Accident Insurance cost?

All employees pay the same rate, no matter their age. See the chart below for the premium amounts. Rates shown are guaranteed until January 1, 2021.

| Bi-Weekly Rates (26 Pay Periods) | | | |
|----------------------------------|---------------------|-----------------------|---------|
| Employee | Employee and Spouse | Employee and Children | Family |
| \$6.55 | \$11.30 | \$12.95 | \$17.70 |

Exclusions and Limitations

Exclusions for the Certificate, Spouse Accident Insurance, and Children's Accident Insurance are listed below. (These may vary by state.)

Benefits are not payable for any loss caused in whole or directly by any of the following*:

- Participation or attempt to participate in a felony or illegal activity.
- An accident while the covered person is operating a motorized vehicle while intoxicated. Intoxication means the covered person's blood alcohol content meets or exceeds the legal presumption of intoxication under the laws of the state where the accident occurred.
- Suicide, attempted suicide or any intentionally self-inflicted injury, while sane or insane.
- War or any act of war, whether declared or undeclared, other than acts of terrorism.
- Loss sustained while on active duty as a member of the armed forces of any nation. We will refund, upon written notice of such service, any premium which has been accepted for any period not covered as a result of this exclusion.
- Alcoholism, drug abuse, or misuse of alcohol or taking of drugs, other than under the direction of a doctor.
- Riding in or driving any motor-driven vehicle in a race, stunt show or speed test.
- Operating, or training to operate, or service as a crew member of, or jumping, parachuting or falling from, any aircraft or hot air balloon, including those which are not motor-driven. Flying as a fare-paying passenger is not excluded.

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- Engaging in hang-gliding, bungee jumping, parachuting, sail gliding, parasailing, parakiting, kite surfing or any similar activities.
- Practicing for, or participating in, any semi-professional or professional competitive athletic contests for which any type of compensation or remuneration is received.
- Any sickness or declining process caused by a sickness.

*See the certificate of insurance and riders for a complete list of available benefits, exclusions and limitations.

Who do I contact with questions?

For more information, please call the Mercer Health & Benefits Customer Service Team at (855) 290-5661 between the hours of 8:30 am – 6:00 pm ET.

This is a summary of benefits only. A complete description of benefits, limitations, exclusions and termination of coverage will be provided in the certificate of insurance and riders. All coverage is subject to the terms and conditions of the group policy. If there is any discrepancy between this document and the group policy documents, the policy documents will govern. To keep coverage in force, premiums are payable up to the date of coverage termination. Accident Insurance is underwritten by ReliaStar Life Insurance Company, a member of the Voya® family of companies. Policy Form #RL-ACC3-POL-16; Certificate Form #RL-ACC3-CERT-16; and Rider Forms: Spouse Accident Rider Form #RL-ACC3-SPR-16, Children's Accident Rider Form #RL-ACC3-CHR-16, and Wellness Benefit Rider Form #RL-ACC3-WELL-16. Form numbers, provisions and availability may vary by state.

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