

# Sandia National Laboratories Dental Care Program (DCP)

Administered by Delta Dental of New Mexico

#### **Resources and Customer Service**

- Refer to the DCP Program Summary for more complete coverage information
- Review general benefits or the status of a specific claim by using Delta Dental of New Mexico's Consumer Toolkit

Call Via Benefits Customer Service when you have questions about:

- Eligibility
- Enrollment
- Premium

Via Benefits (888) 598-7809

Call Delta Dental of New Mexico when you have questions about a specific benefit or claim:

Delta Dental of New Mexico Customer Service (800) 264-2818

## Searching for a Participating Dentist?

Delta Dental offers a *single* dental Plan with two In-Network Delta Dental provider network options. This Point of Service Plan allows Plan Participants to select, at the time services are needed, any dentist in either the Delta Dental PPO<sup>SM</sup> or Delta Dental Premier® network.

- Log on to www.deltadentalnm.com.
- Click on the Find a Dentist link.
- Select Providers in Delta Dental PPO and Delta Dental Premier.
- When asked "Your Plan", select Delta Dental PPO or Delta Dental Premier.
- Members can search for a dentist by last name, office name, extended hours, gender and spoken languages.

## Want to save money? Choose a Delta Dental PPO Provider

Delta Dental PPO providers have agreed to the deepest discounts. Selecting one of these providers will ensure you have the lowest out-of-pocket expense.



### **Online Resources Available**

Enrollees have 24/7 online access to personalized benefit information, oral health information, privacy policy and more

Log into the Consumer Toolkit, available on the Members section of www.deltadentalnm.com, to:

- Verify eligibility of subscriber and dependents
- Confirm status of deductibles and Plan maximums
- Review how a specific claim was processed
- Print a personalized subscriber ID card
- Access oral health topics

If you would prefer personal assistance with locating a participating dentist, or have questions on your benefits, feel free to call a Delta Dental Customer Service Representative at (800) 264-2818.