






Sandia National Laboratories - Retiree

Dental Administered by: Delta Dental of New Mexico

Plan Year: January - December 2024



Delta Dental Network Overview

Delta Dental Premier®	Find a Dentist
<p data-bbox="302 505 695 542">In-Network providers</p>  <p data-bbox="210 829 785 862">Nationwide: over 436,600 access points</p>	<p data-bbox="1026 505 1759 537">To maximize your benefits, use In-Network dentists</p>   <p data-bbox="1209 756 1579 829">Online dentist search at <u>www.deltadentalnm.com</u></p>

Patients will not be billed for any amount over the **Delta Dental Maximum Approved Fees**. Always review your Explanation of Benefits (EOB) for the Approved Fee maximums. Participating providers adhere to higher benefit levels and important member protections apply.

Out-of-network dentists do not agree to the same discounts, resulting in higher out-of-pocket costs & lower benefits. SAVE MONEY, STAY IN-NETWORK!

Dental Benefits Overview

	Dental Plan For Retirees		
Dental Plan Provision			
Single Deductible	\$50		
Family Deductible	\$150		
Maximum Annual Benefit	\$1,800		
Preventive Care Security Included *	Yes		
Fluoride treatment for adults is covered as preventive if medically necessary	Yes		
Nitrous oxide covered as a major service	Yes		
Lifetime Child/Adult Ortho Max	\$1,800		
Deductible applies to orthodontia	No deductible applies to ortho		
Benefit Payment %	<u>PPO</u>	<u>Premier</u>	<u>Non-Par</u>
Diagnostic and Preventive Services	100%	100%	50%
Basic & Restorative Services	80%	70%	50%
Major Services	55%	45%	45%
Orthodontic Services	50%	50%	50%

* Preventive Care Security: In-network Diagnostic and Preventive Services won't reduce Annual Maximum Benefit

Pre-Treatment Estimate of Benefits

ASK YOUR DENTIST FOR A PRE-TREATMENT ESTIMATE

When costly procedures are anticipated, know what your share of the costs will be!

- An advance estimate of benefits **before dental care services are received**
- Make sure to get your pre-treatment estimate **in writing** (mail or email) from Delta Dental so you know your **out-of-pocket cost!**
- **No charge** for a pre-treatment estimate!

Patient Disclosure
You're entitled to it!

Looking for an In-Network Dentist?

Please go to our website at www.deltadentalnm.com and click on Find a Dentist. Search for a **Delta Dental PPO™** or **Delta Dental Premier®** contracted provider to get the most benefits and least out-of-pocket costs!

[home](#) / find a dentist

Find a Dentist

Please use the links below to search for a Provider by network:

- [Providers in Delta Dental PPO\(SM\), Delta Dental Premier®, and Delta Dental Patient Direct](#)
- [Providers in PPONew Mexico](#)

Select this link



Looking for an In-Network Dentist?

Delta Dental PPO™
Or
Delta Dental Premier®

Remember:
Delta Dental PPO™ providers have agreed to deeper discounts for our members.

The screenshot shows the Delta Dental website's search interface. At the top, there is a green navigation bar with the Delta Dental logo, a link to "I'm a member (Not a member?)", and a search bar. Below the navigation bar, there are links for "Find your Delta Dental", "Find a dentist", "Estimate cost", "Dashboard", "FAQ", "Protect my smile", and "Sign in/Register".

Looking for a dentist?

Find in-network dentists in your area by using your current location or entering a ZIP code manually.

Don't know which plan you have? [Sign in to your account](#), check your Delta Dental ID card or contact your Delta Dental Company.

Delta Dental Medicare Advantage and Delta Dental Patient Direct coverage are not available in all 50 states.

Specialty

Your plan

Dentist's last name (optional)

Search by current location:

Yes No

[Find dentists](#)

Why choose an in-network dentist?

Here are the benefits of using an in-network dentist

[Read more](#)



Looking for an In-Network Dentist?

Find a dentist

 My list ▼

Specialty participating in Sort by



of



Less options ▲

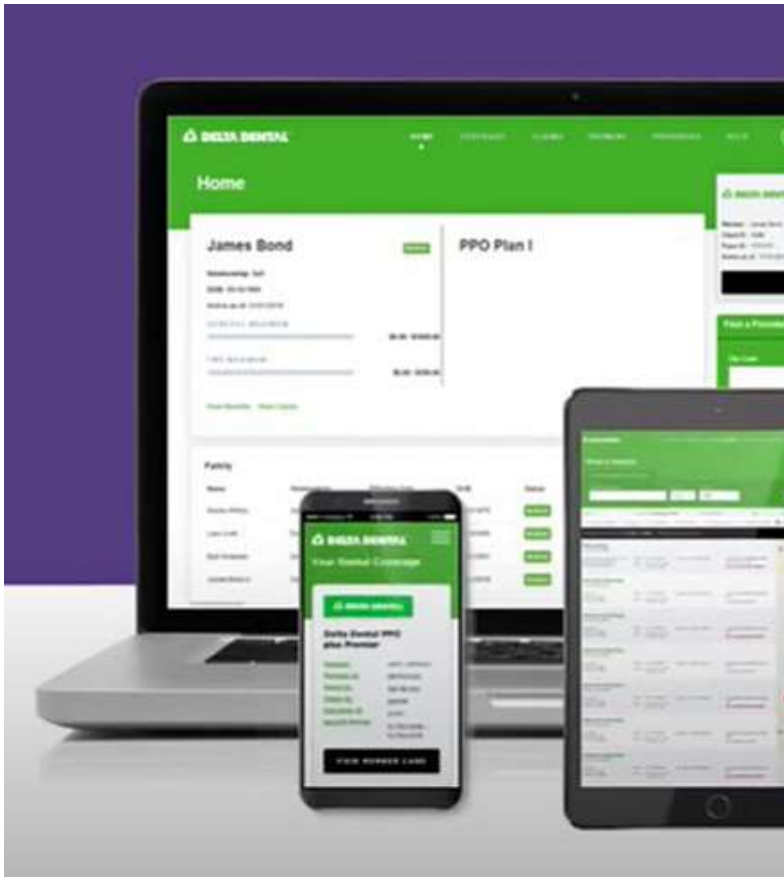
Last name Office name



Based on your search criteria, we have identified **146 Delta Dental dentists**. You can modify your search in the box above. To conduct a more detailed search, click on the "More options" drop down.



Member Portal



The Delta Dental Online Member Portal provides easy access to the following:

- Find a Dentist Online
- View & Print ID Card
- View Claims & Pre-Treatment Estimates
- View Benefits
- Educational Materials, Reminders, Tips, & More!

Helpful Tips

- **Don't Delay! Get your teeth cleaned TODAY!** Remember you are able to receive 2 cleanings & exams in a calendar year. More than 120 signs & symptoms of non-dental diseases can be detected through a routine oral exam.
- **Remember, stay In-Network by seeing an In-Network Delta Dental PPO™ or Delta Dental Premier® provider.** You receive the highest level of benefits and the least amount out-of-pocket cost.
- **Would you like to save money?** Select a Delta Dental PPO™ participating provider. Delta Dental PPO™ providers agree to deeper discounts for our member.
- **Need to find a provider?** Search for a participating provider at www.deltadentalnm.com.
- **Ask about your procedure before it is done!** Don't forget to ask for a pre-treatment estimate prior to dental services being performed. Your dentist will submit the pre-treatment to Delta Dental and we will respond in writing to both the dentist and you. Reduce your out-of-pocket costs!

Delta Dental Reminders

- ✓ Once enrolled, go to the online **Member Portal** at www.memberportal.com to access your account information 24/7. Get an EOB, view/print your ID card, Oral Health Materials and much more!
- ✓ Call the **Delta Dental Customer Service Team** at **(800) 264-2818**
- ✓ Customer Service is available Monday – Friday 6:00 AM - 6:00 PM (MST)
- ✓ For **24/7** account information, call our **Automated Voice Response System** at **(800) 264-2818**
- ✓ **Email us at:** customerservice@deltadentalnm.com. **Get a response in writing!**

Thank you for your time.

We look forward to serving you.



Delta Dental of New Mexico

DeltaDentalNM.com