

Masonite Employee Purchase Program

Frequently Asked Questions

Q Who is eligible for participating in this program?

A All Full Time Employees in the US and Canada are eligible

Q What defines an authorized outlet?

A Authorized outlets would include our direct retail customers (Lowe's and Home Depot) as well as the numerous lumber and building product dealers that buy either directly from us or through our 2 step wholesale customers. These dealers can be found on our dealer locator on the Masonite website or by reaching out to your local Masonite Wholesale Market Manager.

Q Can I buy a door or door unit from a local Door Fab and also receive a rebate?

A This policy supersedes the former informal employee purchase program that was available from some Door Fabs. Employees will no longer be able to buy doors or door units from Door Fabs or Door plants. All employee purchases of door products should be through an authorized outlet as defined above and subject to the terms of this policy

Q What constitutes a family member with regard to utilizing this program?

A For the purpose of this policy a family member includes any immediate family members including parents and siblings.

Q Can I receive a rebate if I purchase a salvage or damaged slab from an authorized outlet?

A No, this rebate is only applicable to new Masonite products

Q Are purchases of doors for new homes eligible?

A Yes purchases of doors for new homes, replacement or remodeling are eligible for the rebate provided the request is for an employee or employee family member. In the case of new home construction, it would be necessary to have your builder provide you with an invoice from the dealer the doors were purchased from to determine the actual purchased value of the doors and the associated rebate.

Q If I pay someone to install the doors am I eligible for a rebate on this cost?

A No, the cost of installing the product, the cost for freight, taxes or any other miscellaneous charges aside of the actual net cost of the door are not eligible for employee rebates. Additionally, the cost of the door being reported should include any incentives or rebates provided by the selling dealer.

Q Will the employee rebate be taxable income on my paycheck?

A For employees in the US and Canada the value of the rebate will not be taxable income.

Q Is the rebate payable on both pre-hung units and on slabs

A Yes, the value tiers of the rebate tiers account for the potential for an employee to purchase a door slab only for retrofit use.

Q Is there a rebate on component purchases?

A Other than buying a door slab for retrofit use there are no rebates on purchases of individual component parts such as door light inserts, frame parts, sills or hardware.