



MERCER APPLICATION SECURITY IMPROVEMENTS

MULTI-FACTOR AUTHENTICATION



IN ORDER TO BETTER PROTECT YOUR INFORMATION, WE HAVE ADDED A NEW SECURITY ACCESS STEP KNOWN AS MULTI-FACTOR AUTHENTICATION (MFA).

WHAT IS MFA?

MFA combines your username and password with an additional security factor – a temporary numeric code sent to you – to confirm your identity and keep your information secure.

You may already use MFA if you access banking, social media websites, or apps.

When you use multi-factor authentication, a stolen password isn't enough for an unauthorized person to gain access to your sensitive data or our critical technology systems.

NEXT STEPS

- When prompted, enter your credentials or set up your account.
- Confirm your email and add a mobile phone number as a contact method. Your contact methods must include email or SMS text message.
- Select your desired contact method to receive a temporary code.
- Enter the received temporary code to complete the authentication process and access your personal account.

SECURE PASSWORDS ARE STILL IMPORTANT!

Although MFA will provide an additional layer of security, choosing a strong password and keeping it safe are still very important. We recommend using strong, unique passwords for each online account.

PLEASE CALL THE NUMBER IN THE "CONTACT US" SECTION OF THIS WEBSITE IF YOU HAVE ANY ADDITIONAL QUESTIONS.