

Our Support Agents are here for you.

Need help with your onboarding? Understanding or using a feature? Did you get an alert you have a question about? Call us for support with your account.



Employee Benefits Member Support: **(800) 607-9174**

Priority line with dedicated agents available: Monday – Friday 9am to 7pm EST

If you have questions or issues with your plan, we're here to help.
Please note, after-hours support is available but is not handled by specialty agents.

Are you an identity theft victim? Our U.S.-based Identity Restoration Specialists will work from start to finish to help fix it. Our specialists are all in-house at our Tempe, Arizona or Plano, Texas locations.



No one can prevent all identity theft or all cybercrime.

Copyright © 2024 Gen Digital Inc. All rights reserved. Norton LifeLock Benefit Solutions is art of Gen™ – a global company with a family of consumer brands including Norton, Avast, LifeLock, Avira, AVG, ReputationDefender and CCleaner.